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# US Federal Student Aid

## Foreign Schools: Consumer Information Disclosures

To ensure you have all the information you need to decide about studying at James Cook University, please view current information about the University and our policies and procedures using the links below.

You need to know the current requirements and procedures for students and James Cook University, under the *Higher Education Act of 1965 (HEA)*, as amended by the *Higher Education Opportunity Act of 2008*. The following links were current at the time of publication, however please contact us if the information you require is not available.

Financial Aid Administrator  
Building 29, area 102  
1 James Cook Drive  
Townsville Qld 4811, Australia  
Ph: 61 7 47815507  
Email: [financialaid@jcu.edu.au](mailto:financialaid@jcu.edu.au)

### Notice of Availability of Institutional and Financial Aid Information

This document is available on our US Federal Student Aid webpage. A paper copy is available upon request.

### At a glance

[About the University](https://www.jcu.edu.au/courses-and-study/why-jcu) <https://www.jcu.edu.au/courses-and-study/why-jcu>  
[Annual report](https://www.jcu.edu.au/planning-and-performance) <https://www.jcu.edu.au/planning-and-performance>  
[Admissions](https://www.jcu.edu.au/policy/academic-governance/student-experience/admissions-policy) <https://www.jcu.edu.au/policy/academic-governance/student-experience/admissions-policy>  
[Policies and procedures](https://www.jcu.edu.au/policy) <https://www.jcu.edu.au/policy>  
[Support services](https://www.jcu.edu.au/students/support/student-support) <https://www.jcu.edu.au/students/support/student-support>  
[Handbooks \(course rules\)](https://www.jcu.edu.au/courses) <https://www.jcu.edu.au/courses>  
[Privacy](https://www.jcu.edu.au/policy/corporate-governance/risk,-assurance,-regulatory-and-compliance/information-privacy-policy) <https://www.jcu.edu.au/policy/corporate-governance/risk,-assurance,-regulatory-and-compliance/information-privacy-policy>  
[Plagiarism](https://www.jcu.edu.au/students/assessment-and-results/guidelines-for-avoiding-plagiarism) <https://www.jcu.edu.au/students/assessment-and-results/guidelines-for-avoiding-plagiarism>  
[Academic progression](https://www.jcu.edu.au/policy/academic-governance/student-experience/academic-progression-policy) <https://www.jcu.edu.au/policy/academic-governance/student-experience/academic-progression-policy>  
[Career advice](https://www.jcu.edu.au/careers-and-employability) <https://www.jcu.edu.au/careers-and-employability>  
[Refund Policy](https://www.jcu.edu.au/policy/academic-governance/student-experience/student-fee-payments-and-refunds-policy) <https://www.jcu.edu.au/policy/academic-governance/student-experience/student-fee-payments-and-refunds-policy>

No.	Consumer Information	Relevant disclosures and weblinks
1	<p><b>Student Financial Aid Information</b> Including:</p> <ul style="list-style-type: none"> <li>• All financial assistance programs available to students who enrol at JCU</li> <li>• Terms and conditions relating to US Federal Student Aid, including: <ul style="list-style-type: none"> <li>The procedures and forms to apply</li> <li>Eligibility requirements &amp; selecting recipients</li> <li>Determining amount of awarded benefit</li> <li>Methods and frequency of disbursements</li> </ul> </li> <li>• Rights and responsibilities of students receiving Title IV, HEA student financial aid, including criteria for continued student eligibility and standards for Satisfactory Academic Progress (SAP)</li> <li>• The exit counselling information provided and collected by JCU</li> </ul>	<p><a href="#">Scholarships &amp; Financial Aid</a></p> <p><a href="#">Applying for US Federal Aid</a></p> <p>The 'Financial aid award offer' letter issued to eligible applicants specifies:</p> <ul style="list-style-type: none"> <li>• Frequency and dates of disbursements</li> <li>• Eligibility based on cost of attendance calculation</li> <li>• Rights and responsibilities</li> </ul> <p><a href="#">Satisfactory Academic Progress (SAP) for US Federal Aid policy</a></p> <p>Exit Counselling is conducted electronically upon completion, withdrawal or dropping below half-time enrolment</p>
2	<p><b>Facilities and Services Available to Students with Disabilities</b></p> <ul style="list-style-type: none"> <li>• Students with intellectual disabilities</li> </ul>	<p><a href="#">AccessAbility Support</a></p>
3	<p><b>Price of Attendance</b></p> <ul style="list-style-type: none"> <li>• Tuition fees</li> <li>• Books and supplies</li> <li>• Transportation costs</li> <li>• Additional costs for a program</li> </ul>	<p><a href="#">Funding your studies (international) Study At JCU – Courses</a></p>
4	<p><b>Refund Policy, Requirements for Withdrawal and Return of Title IV Financial Aid</b></p> <ul style="list-style-type: none"> <li>• JCU fee payments &amp; refund policy/procedure</li> <li>• Requirements and procedures for official withdrawal</li> <li>• Requirements for Return of US Federal Student Aid</li> </ul>	<p><a href="#">Student Fee Payments &amp; Refunds policy</a></p> <p><a href="#">International Tuition Fee Payments &amp; Refunds procedure</a></p>

6	<b>Privacy of Student Records – Family Educational Rights and Privacy Act (FERPA)</b> <ul style="list-style-type: none"><li>• Information Privacy</li><li>• Cybersecurity</li></ul>	<a href="#">Information Privacy</a> <a href="#">Right to Information &amp; Privacy Cybersecurity</a>  International Student Contract (issued upon successful application to study) includes enrolment terms and conditions, including privacy
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**References**

34 CFR 668.41 (a)-(d); 34 CFR 668.42; 34 CFR 668.43; 34 CFR 668.44; 34 CFR Part 99