

# Insights Into Multicultural Mediation

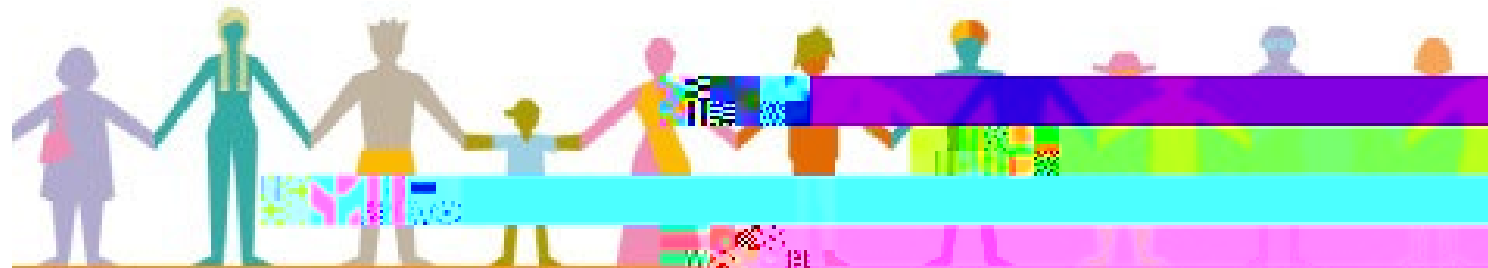
MR Amiel Nubaha, Principal Mediator

Comprehensive Mediation Services



## *Acknowledgement of Country*

We acknowledge the Aboriginal people  
as the Traditional Owners of this land



# HARMONY WEEK

Let's come together to celebrate  
our cultural university.





# SERVICES

- Family Dispute Resolution Services
- Workplace Mediation
- General Dispute Resolution
- Advocacy and Training

Website:

[www.comprehensivemediation.com](http://www.comprehensivemediation.com)



# Cultural Diversity in Australia



# Insights Into Multiculturalism

Migrant

Asylum Seeker

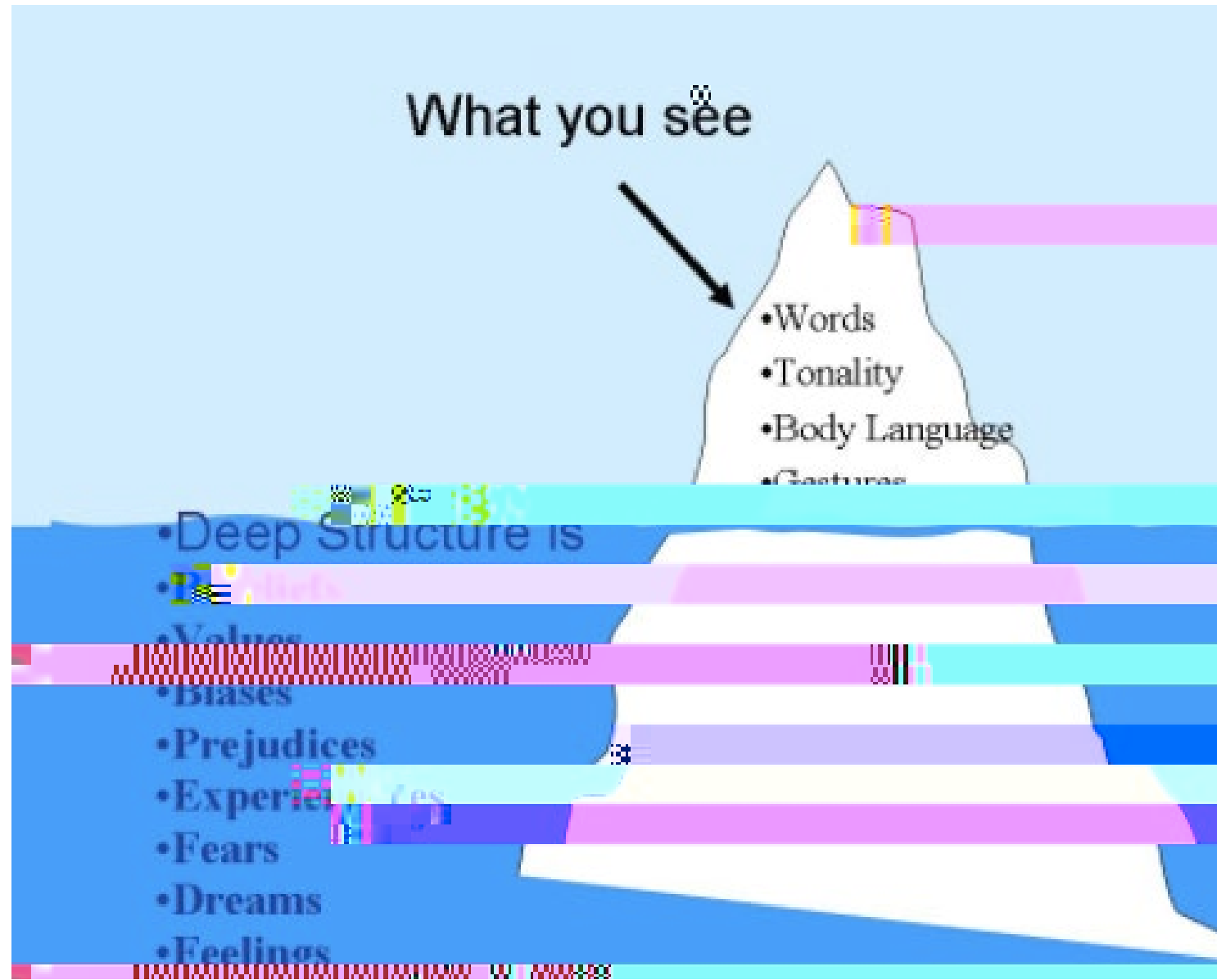
Refugee

Migrant

Asylum Seeker

Refugee

What you see

- 
- The diagram shows an iceberg floating in a blue sea. The tip of the iceberg is above the water line and is labeled 'What you see'. It contains a list of visible traits: Words, Tonality, Body Language, and Gestures. The much larger part of the iceberg is submerged below the water line and is labeled 'Deep Structure is'. This submerged part contains a list of hidden traits: Beliefs, Values, Biases, Prejudices, Experiences, Fears, Dreams, and Feelings. An arrow points from the text 'What you see' to the tip of the iceberg.
- Words
  - Tonality
  - Body Language
  - Gestures

Deep Structure is

- Beliefs
- Values
- Biases
- Prejudices
- Experiences
- Fears
- Dreams
- Feelings



# Culture

*“Culture refers to the cumulative deposit of knowledge, experience, beliefs, values, attitudes, meanings, hierarchies, religion, notions of time, roles, spatial relations, concepts of the universe, and material objects and possessions acquired by a group of people in the course of generations through individual and group striving”*

*(Texas A&M University)*

If culture exerts such a profound influence on their daily lives, how much more significant would its impact be on individuals navigating conflicts?

# Practice Framework

Cultural Dominance

Cultural Avoidance

Cultural Accommodation

Cultural Compromise

Cultural Synergy







# Some Take Aways

- Educate yourself about the cultural backgrounds of the partners
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Please contact Amiel for a chat

Mediation Services/Training

One-on-One Coaching

Group Coaching

Supervision

**Amiel Nubaha** Principal Consultant

Mobile: 0401 104 424

Email: [amiel@comprehensivemediation.com.au](mailto:amiel@comprehensivemediation.com.au)