

The JCU Health Management Group provides a range of exciting programs to health services managers with the fundamentals to be a great leader and manager, to take their career to the next level, and make an impact.

Business guru Peter Drucker said: "So much of what we call management consists of making it difficult for people to work."

Many managers get promoted because they are good at what they do – a good clinician, or accountant, or

Adj Prof Mark Mackay B A B B A

Dr Mackay is an Adjunct Professor of the College of Public Health, Medical and Veterinary Science, James Cook University. He was formerly the head of two health administration programs in Australia and taught a range of subjects to students in Singapore and China. He has also delivered workshops for industry and has extensive industry experience in various areas – health, economic development, education and has been a director of a consulting company for many years. He is passionate about students gaining the skills and knowledge that they need now for their individual careers.

Mr Ian Walton BA, A B B A BA

Mr. Walton is a passionate educator and has been involved in teaching health services management for many years. He incorporates his extensive industry experience to make learning fun and relevant. He has worked in various public hospitals overseas. As well as being an educator, Ian has worked in various public hospitals in Australia, focusing on service quality and improvement at Medicare Australia. Ian has taught financial management and business law in various subjects. Ian and Mark have developed the “know your business” program to help health services management students better understand the organisations they work for.

Ms Vanessa North

Ms. North is an engaging trainer, coach & management consultant with experience in the health, universities, TAFE and the private sector; in Australia and overseas. She is currently a Lecturer in Health Services Management, and runs a business coaching program. She is an Organizational Development specialist at a health services organisation in public service. She has been an invited speaker at many conferences and has provided participants with practical skills.